

The budget Queue Management System

A small and medium business, similar to larger companies, requires to be effective when dealing with customers. While a comprehensive queuing system with smart features and a great range of accessories could feel to be 'out of the league', sometimes a simple, but 'hardworking' solution is all that is needed. We designed the NanoQ system to support those who are willing to give their customers the best service, without spending a fortune on the technology supporting them. NanoQ is simple, cost-effective and scalable to meet the everyday challenges of visionary entrepreneurs.

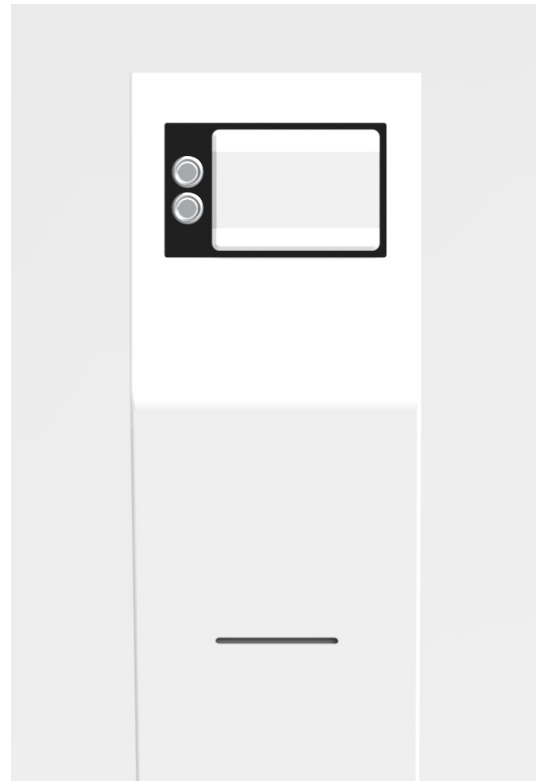


NanoQ

QUEUE MANAGEMENT SYSTEMS

▶ TICKET DISPENSERS

Features and benefits



- Back to the basics** NanoQ features pushbuttons instead of touchscreen to select a service. The number of pushbuttons is customizable between 1 and 8. The service descriptions can be simply printed and displayed next to their pushbuttons. NanoQ is using a special mainboard instead of a PC making the operation and maintenance much easier. With its simple design and slim body it can be the ideal element of every interior design.
- Reports to improve business** While the operation of NanoQ is based on a very simple principle, the system is able to provide a set of basic reports and statistics. The software is web based, accessible using a web browser from any device connected to the same network. The reports will allow managers and business owners to improve their service and operation efficiency, serving more clients, increasing sales and productivity.
- One body - many faces** NanoQ can be adapted and customized to fit into any environment. Pharmacies, bakeries, café's, restaurants, sport clubs, museums, post offices, mobile shops, city councils, clinics just to name a few, can all benefit from having a professional customer service solution at a budget cost.

TECHNICAL SPECIFICATION

| | |
|---|---|
| Pushbuttons | 1, 2, 8 |
| Printer | 3" thermal printer |
| Printer power supply | 24 VDC |
| Tickets | 80 mm wide paper roll |
| Housing | metal case, black or white |
| Characteristics | Special PC free hardware with custom developed integrated board LAN connection Optional RF (radio frequency) receiver Micro SD for storage Passive cooling |
| Recommended max. nr. of cashiers/advisors | 10 |
| Recommended max. nr. of tickets printed daily | 1000 |

SIZES

| | |
|----------------------------------|---------------------|
| NanoQ 1 and NanoQ 2 (W x D x H): | 200 x 270 x 1321 mm |
| NanoQ 8 (W x D x H): | 230 x 283 x 1408 mm |

➔ RECOMMENDATION

- ➔ Pharmacies
- ➔ General and private medical centres, Dentists
- ➔ Beauty-shops, solarium-shops, hair dressers
- ➔ Real-estate agencies
- ➔ City councils, District councils, Housing associations, Tax-Revenue-Custom offices
- ➔ Universities, Colleges, Language Schools
- ➔ Local Police Offices
- ➔ Small Bank and Building Society branches
- ➔ Self-service and fast food restaurants, small and medium sized shops
- ➔ Galleries, Museums, Exhibition Centres, Conference and Event organizers
- ➔ Indoor playhouses, Amusement Parks, Sport Arenas

➔ EXTERNAL ACCESSORIES

- ➔ LED (seven segment) counter displays
- ➔ LED (seven segment) central displays
- ➔ LCD counter displays
- ➔ LCD/LED central displays with digital media player PC
- ➔ Multifunctional customer calling terminal
- ➔ Touchscreen customer feedback terminal
- ➔ 12V power supply and signal distributor
- ➔ 80 mm thermal paper
- ➔ Ceiling and desk mounting display supports

➔ SOFTWARE

- ➔ CDS queue management software
- ➔ CDS DESK customer calling application
- ➔ OMP (Onlinet Media Player) digital signage local application
- ➔ OMM (Onlinet Media Manager) digital signage central application
- ➔ CDS VOICE Calling

➔ RELATED SERVICES

- ➔ Customer service development consultancy
- ➔ Site survey, planning
- ➔ Installation, commissioning, training
- ➔ Maintenance, remote support, repairs
- ➔ Paper roll and spare parts supply